

Should your instrument require repair

Please phone or e-mail me

I am usually available during the working week on Tel: **023 8026 1645** or Mobile: **07518 777875**. If you can describe the problem I can hopefully advise on the next step.

Instruments can be dropped into Becketts Music Ltd in Southampton from where I collect them normally twice a week. You can ring them on Tel: 023 8022 4827 to confirm opening hours and get directions. Instruments can also be brought to my workshop in Chandler's Ford but **ONLY by special appointment** please.

Using the price guides

You will find links to repair price guides on the website home page. These will give you an idea as to the cost of servicing and some common repairs.

If your instrument has simply stopped working properly I shall need to see it before giving an estimate. The estimate will probably be banded, for example £30 to £40, so that you are just paying for the time it takes and not for the maximum time I think it might take.

The difference between servicing and repair

Teachers often send their students home with a message such as. "Your flute doesn't work properly, it needs servicing". Whereas what it really needs is repair.

Repair may be necessary due to lack of servicing or it may be due to accidental damage.

Servicing is the routine maintenance which should be carried out every 18 to 24 months.

Repairing is the rectifying of faults.

Minor repairs are always carried out during servicing and usually included in the cost but servicing is always going to be more expensive than a "put into playing order" repair.

Jim Beckett Musical Instrument Repairer
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